

# Billing Panel

# Documentation

This section is dedicated to explaining how to interact with our Billing Panel, and information on how it functions

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# Dashboard

 Servers 0	 Credits 99.94	 Credits Usage 0.00 per month
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The Dashboard is the main area when you log in to our website, You will have the ability to see: How many Servers you own, Your Account's Credit Balance And Your Total Monthly Credit Usage, Some useful links, And a Website Activity Log

## Useful Links

### **Pterodactyl Panel**

Use your servers on our pterodactyl panel (You can use the same login details)

### **Discord**

Need a helping hand? Want to chat? Got any questions? Join our discord!

### **Midnight Documentation**

Find basic information about how to manage your server

## Activity Logs

 Updated Product 2 weeks ago

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 Updated Product 2 weeks ago

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 Updated Product 2 weeks ago

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 Updated Product 2 weeks ago

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 Updated Product 2 weeks ago

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 Updated Product 2 weeks ago

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 Updated Product 2 weeks ago

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 Updated Product 2 weeks ago

# Servers

In the Servers tab, You will have the ability to view several things about all of your active servers in one location, information shown would include:

- The status of your server,
- The location, and node that your server is located in/on,
- What game your server is running,
- What Server Software the Game Server is running
- What Plan the Server is running under,
- Hourly/Monthly cost of your Server

## Server Creation

in order to create a server, You will need to [Create an Account](#) with us, If you already have, In the [Servers Tab](#) Click [+ Create Server](#)

When creating a server it will ask you to choose a name, Pick what Game, Server Software (Specification) and Node.

### Server Configuration Prompt

 Server configuration

**Name**

Software / Games	Specification
<input type="text" value="Please select software ..."/>	<input type="text" value="---"/>

**Node**

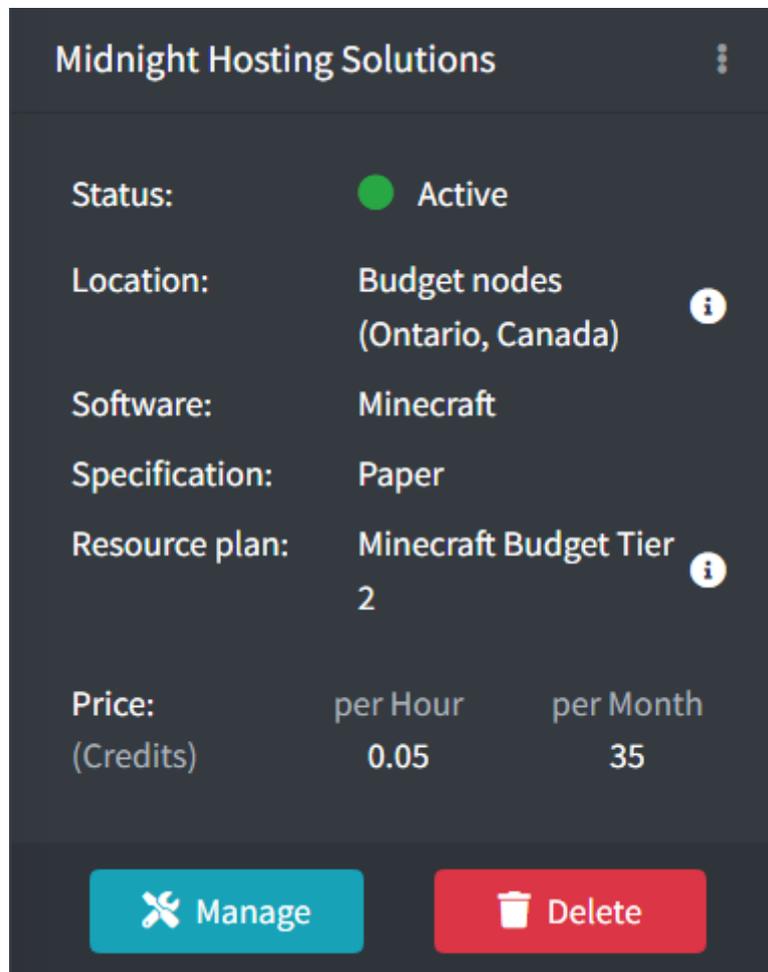
Once you have entered and selected all relevant information it will prompt you with our available plans for your configuration  
When you have chosen what plan you are going with, You are going to again hit the corresponding button: [Create server](#)

\*Note\* Upon Server Creation, Your account will be charged a full hour as a setup fee

## Server Deletion

Deleting your servers is a very simple process, On the [Servers Tab](#) Find the server you would like to delete. hit the Delete Button

When you are deleting one of your servers the panel will prompt you, Confirming that you indeed want to delete your server.



The screenshot shows a dark-themed server management interface. At the top, it says 'Midnight Hosting Solutions' with a three-dot menu icon. Below this, several server details are listed in a key-value format:

- Status: Active (indicated by a green dot)
- Location: Budget nodes (Ontario, Canada) (with an info icon)
- Software: Minecraft
- Specification: Paper
- Resource plan: Minecraft Budget Tier 2 (with an info icon)

At the bottom, there is a price table:

Price:	per Hour	per Month
(Credits)	0.05	35

At the very bottom, there are two buttons: a teal 'Manage' button with a wrench icon and a red 'Delete' button with a trash can icon.



## Are you sure?

This is an irreversible action, all files of this server will be removed.

No, cancel!

Yes, delete it!

## Credit Based Billing

Unlike some of our competitors we utilize a Credit Based Billing system, You purchase credits to fund your account, And each individual server you rent with us will have a monthly cost of credits associated with them. Credits deplete from your account balance and your server(s) will be suspended until you are able to top up your credits.

# Store

The Store Page is where you can buy Credits, And Redeem Coupons to apply credits to your account

## Buying Credits

In the store page you are able to buy credits, We have several options on what amount of credits you would like to purchase

The more credits you buy, The more bonus credits you will receive

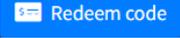
Store page: Credits			
Credits			
Price	Type	Description	
CA\$2.00	Credits	20	<a href="#">Purchase</a>
CA\$5.00	Credits	50	<a href="#">Purchase</a>
CA\$10.00	Credits	100 + 20	<a href="#">Purchase</a>
CA\$20.00	Credits	200 + 30	<a href="#">Purchase</a>
CA\$30.00	Credits	300 + 40	<a href="#">Purchase</a>
CA\$40.00	Credits	400 + 50	<a href="#">Purchase</a>
CA\$50.00	Credits	500 + 65	<a href="#">Purchase</a>
CA\$60.00	Credits	600 + 80	<a href="#">Purchase</a>
CA\$70.00	Credits	700 + 95	<a href="#">Purchase</a>
CA\$80.00	Credits	800 + 110	<a href="#">Purchase</a>
CA\$90.00	Credits	900 + 125	<a href="#">Purchase</a>
CA\$100.00	Credits	1000 + 150	<a href="#">Purchase</a>

## Coupons

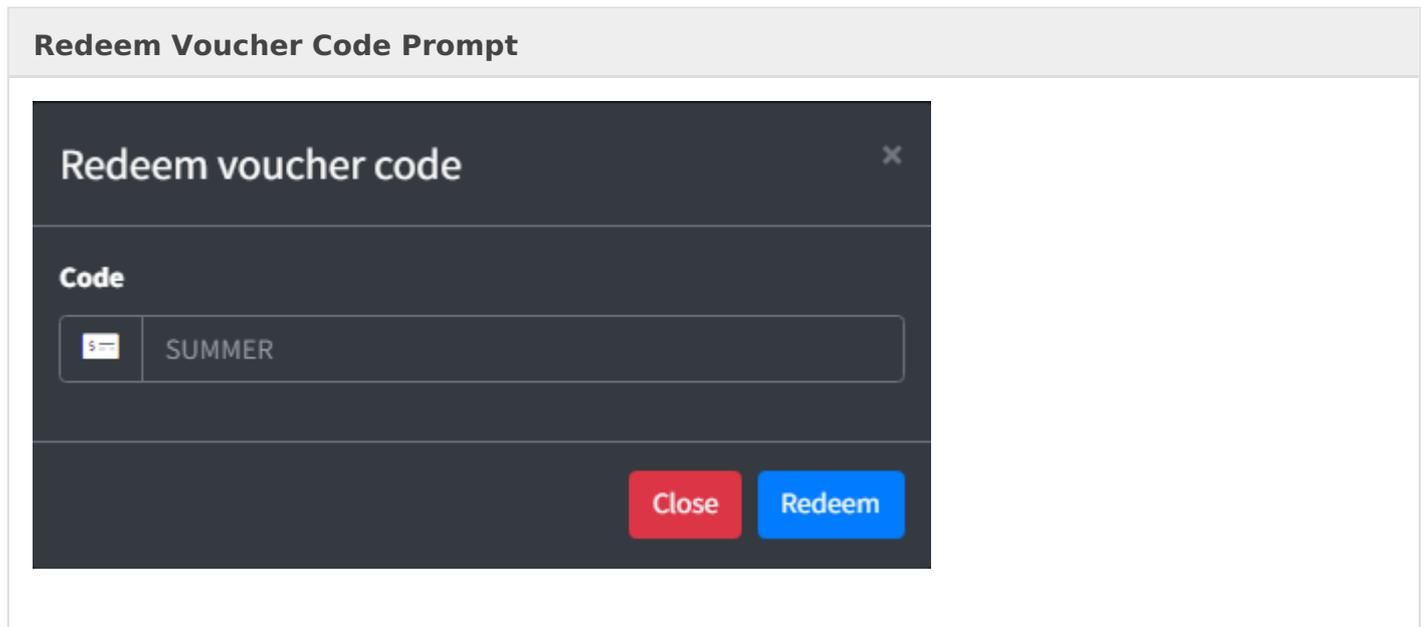
Coupons are redeemable codes that will fund your account with Credits, Coupon codes can vary in the amount of credits received Coupon codes are usually created with giveaways, Partnership and Sponsorships. but there are a hidden few all around our website infrastructure, Some may be

hidden more than others, so make sure you have a good look around all of our Websites and Discord

## Redeeming Coupon Codes

To redeem a coupon code, make your way to the [Store Page](#), On the top right of that page you will want to click 

Enter your given, or found voucher in the Redeem Voucher code Prompt. Once redeemed credits will be applied to your account balance



# Referral Program

## Referral Program Overview

Our Referral Program allows our customers to earn free Credits for any new members they refer to our services, upon purchasing credits you can then find your referral URL on your [Account Page](#)

Your Referral URL is unique to your account. Give your URL to anyone who you would like to refer to our services.

Upon their signup using your Referral URL, Both you and the customers you refer will receive 15 credits,

On top of the initial Sign-up Bonus, anyone that you refer to our services who purchase credits; you will receive 15% of the credits they purchase

## Unlocking our Referral Program

You must purchase any amount of credits, or a server slot to become a customer and unlock our Referral Program

## Finding your Referral URL

Your Referral URL can be found on your [Account page](#) on our Billing Panel. As mentioned above you will need to become a customer to unlock your referral code

# Partnership Program

Our Partners will get a customizable Coupon Code they can give out to their audience/community/friends etc. Our partners can receive kickbacks from purchases made from their referrals to our service. Users will be able redeem these codes at any point, they **do not** have to purchase credits to use the voucher code

Once a user signs up for our service they will be able to redeem the given voucher code

## Create your Partner Profile

to become a partner with us, we first must create your Partner Profile, A Partner profile is a small amount of information we collect to make sure our payments to our partners are seamless. Secure, and successful

Please create a "Partner Ticket" on our [Discord Support Server](#).

Please follow the format when creating a partner ticket, as it will save time for everyone

Who are you? :  
What do you do? :  
Why would you like to partner with us? :  
What would you like to achieve out of this partnership? :  
What can we do to further benefit this collaboration ? :  
Looking forward, where do you see yourself in the future? :

When creating a ticket, If we have reached out to you for a partnership, the above quote is optional

Pending a partnership approval, Our staff will ask you for some information to add to your Partner Profile

- **Security Passphrase** : When creating your profile with us, you need to make up a security passphrase. At any time a partner would like to access, change their sensitive information, or make a payout. You will be asked for this phrase
  - **PayPal Email address** : This is required for payouts, Additionally if you forget your security passphrase, you can reset it via emailing us at [Midnighthostingsolutions@gmail.com](mailto:Midnighthostingsolutions@gmail.com) with your associated PayPal Email Address asking for a reset
- Partner code : We will ask you to name your coupon code to keep it customizable for everyone

Once you receive your custom coupon code, your partnership with us will be active, and you can start inviting people right away

## Partner Benefits

Partners will receive different benefits based on what partner level they are. All partners will receive:

- A customizable Partner Coupon Code; value dependent on what Partner Level you are
- A special Partner Rank on our Discord Support Server
- A Dedicated spot on our [Partner Page](#)
- A Monthly; single use coupon code for redeemable credits for you use with our service

## Partner Levels

We understand that if you are supporting us in the long run, You deserve some better rewards as time goes on.

as you continue to refer customers to us who purchase credits, We will increase rewards for our partners as explained below

Partner Level:	1	2	3	4
Referral First Time Credit Purchases:	0	5	15	25
Partner Coupon code Worth:	50 Credits	60 Credits	70 Credits	80 Credits
Personal Coupon code Worth:	20 Credits	30 Credits	50 Credits	65 Credits

Purchase Kickback % Received:	13%	22%	33%	44%
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You will be able to use your personal coupon code once a month to help fund your services with us

## Partner Payout

When you refer a customer to us, they will first have to create an account on our [Billing Panel](#). From there they will be able to redeem their voucher code in the store page, Our partners get the kickback off of their first purchase of credits, not at the time of redemption.

As a Partner, you can receive your earned kickbacks at any time. There is a \$5 minimum required. To request a kickback payout, Please create a "Partner Ticket" on our Support discord. we will respond within 48 hours of the request. (Your security passphrase will be required)

## Partner Requirements

### **Discord Community Requirements**

- No minimum member requirement, We strive to help people grow
- Dedicated Partner Channel for our advertisement
- Chronic-Reflexes#9251 would be in a partner role in your server
- Announcement of the partnership with an @everyone ping,
- The announcement should contain a hyperlink to the #partner-channel

### **Streamer Requirements**

- Streamer is preferred to be affiliate
- Dedicated space in bio for our logo, and a small blurb about our hosting services. Hyperlinking to our website, if using stream labs sponsor banners, Our logos must be on there too
- If you have a discord community for your twitch channel, The section above applies



# Frequently Asked Questions

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Here you can find answers to commonly asked questions about our Billing Panel and Payment System

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## What are Credits?

Credits are a Virtual Currency that is used to fund your services with us

## Why use Credits?

We believe that credits are a more user friendly method of billing; Instead of capitalizing on pesky monthly payments that people tend to forget about

## How do Credits work?

You can fund your account with credits, The more you purchase the more bonus credits you'll receive

Each server you host with us will cost a certain amount of credits monthly.

Once the credits in your account are depleted, all of your services with us will be suspended; To resume your services with us, all you need to do is fund your account with more credits

The credit conversion rate is 1\$ = 10 Credits

## Can I get a Free Trial?

Of course! Since we are a newer company we encourage people to try out our services before they decide

If you haven't already, You will need to [Create an Account](#) with us to utilize the free trial; Navigate to the [Credits Store](#) click "Redeem Code" and enter "Midnight-50"

Once redeemed you will have 50 credits applied to your account that you can use to [Start Your First Server](#) with us

### **What Payment Methods Does MHS Accept?**

Currently we only support PayPal as a payment processor

### **What is the Refund Policy?**

Due to the nature of how we offer free trials to our services there are **No Refunds**

When purchasing credits, be careful to select the correct amount of credits. You will not be compensated for overpayment