Frequently Asked Questions

Here you can find answers to commonly asked questions about our Billing Panel and Payment System

What are Credits?

Credits are a Virtual Currency that is used to fund your services with us

Why use Credits?

We believe that credits are a more user friendly method of billing; Instead of capitalizing on pesky monthly payments that people tend to forget about

How do Credits work?

You can fund your account with credits, The more you purchase the more bonus credits you'll receive

Each server you host with us will cost a certain amount of credits monthly.

Once the credits in your account are depleted, all of your services with us will be suspended; To resume your services with us, all you need to do is fund your account with more credits

The credit conversion rate is 1$ = 10 Credits

Can I get a Free Trial?

Of course! Since we are a newer company we encourage people to try out our services before they decide

If you haven't already, You will need to Create an Account with us to utilize the free trial;

Navigate to the Credits Store click "Redeem Code" and enter "Midnight-50"

Once redeemed you will have 50 credits applied to your account that you can use to Start Your First Server with us

What Payment Methods Does MHS Accept?

Currently we only support PayPal as a payment processor

What is the Refund Policy?

Due to the nature of how we offer free trials to our services there are **No Refunds**

When purchasing credits, be careful to select the correct amount of credits. You will not be compensated for overpayment

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