Getting Started

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Purchasing Credits

In order to create your first server with us, You'll need to fund your Account with Credits.

We operate under a Pay-as-you-go payment model;
1. Fund your account with credits, If you purchase more credits at one time, you will receive more credits as a bonus
2. Each of the servers you rent from us will use your account's credit balance
3. When your credit balance reaches below the amount of credits your servers cost , Your servers will be suspended
4. To reactivate your services, you'll need to fund your account with credits

This has numerous benefits to our customers including
- No monthly subscription to forget about
- Never owe money due to a missed payment
- Bulk purchases save you money long term
- Multiple services, One balance, No need for multiple payments for multiple services

If you would like to try our services before purchasing, Take a look around our main website; We offer a few coupon codes to allow potential customers to see how our services work, and if the performance is right for you

Server Creation

To create your first server visit your Servers Page; click Create Server; You'll need to do a few things in the server creation page:

1. Give your server a name
2. Choose what your server will be running in the Games/Software dropdown
3. Choose the Software your server will be running from the Specification Dropdown
4. Choose what node you would like your server to be on (Budget/Premium node prices differ)

After choosing your node a list of options will appear with different server specs (CPU, RAM, Storage, etc.)
Select a Tier that matches your hardware requirements; If you have enough credits; It will say Create Server

Managing your Server

Game/Service panel

Once your first game/service has been created; You can navigate to the Service Panel located on the top bar or by clicking here.

In the service panel you will be able to:

- Start, Stop, and Restart your server (inactive servers are still billed due to resource dedication)
- Manage your servers files through a seamless web interface, with an included file manager and text editor
- Connect via SFTP to allow you to use your favorite FTP Client
- Create and restore from server backups seamlessly, You can also "lock" backups to prevent accidental deletion
- Create schedules for automatic restarts/backups via Cron scheduling
- And More!

For further documentation about the Game/Service panel please click Here.

Billing panel

Upgrading/Downgrading your server

To upgrade/Downgrade your server navigate to the Servers Tab of the billing page.
locate your server(s) in the list of services, Click Settings > Upgrade/Downgrade.
If there are available Upgrades/Downgrades they will show up in a dropdown selection box.

Deleting your server

To Delete your server navigate to the Servers Tab of the billing page.
locate your server(s) in the list of services, Click Settings > Delete.
You'll be asked to confirm your decision, Click Delete again

Suspended servers

Servers that are suspended for a period of 3 months or more are subject for deletion.
We have small capacity, and need to maintain space for active customers.

If you think you are going to take an extended break from our services please create and download a backup